

# 80444—Workflow and Dialog Processes in



This training provides students with tools and information to help them better understand how processes can be implemented in Microsoft Dynamics CRM 2011.

## **Event Goals:**

- Describe the primary benefits and scenarios for using workflow and dialogs processes in Microsoft Dynamics CRM.
- Describe how Microsoft Dynamics CRM 2011 workflows function.
- Design, create, and manage basic workflows and dialogs processes

## **Event Prerequisites:**

*Experience in these areas is required*

- Experience using Microsoft Dynamics CRM 4.0 or Microsoft Dynamics CRM 2011.

**Number of Days:** 1

**Accepted Payment Methods:** Check, Visa, MasterCard, American Express

**Prices:** *Online*—\$450